



St. Luke's
Medical Center
Global City
We love life.

St. Luke's
eHealth **PATIENT PORTAL**

**NEW. QUICK
EASY**



Please scan the QR Code to visit St. Luke's eHealth Patient Portal.

Get easier access to hospital services with the eHealth Patient Portal.



Access test results.



Pay hospital bills online.



Order and pay for an outpatient procedure.



Pre-register for planned admissions.



Use as a medical diary to keep track of personal and family health histories.

HOW DO I REGISTER AN eHEALTH ACCOUNT?

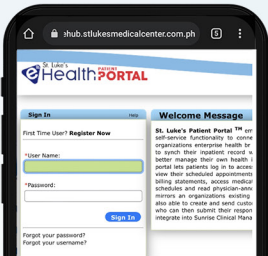
Only patients with a registered account or with previous transactions in the hospital will be able to register for an eHealth Patient Portal account following the steps below.

Visit <https://ehealthhub.stlukes.com.ph/> to register online for free.

Click **Register Now** and key in your last name, first name, middle name, date of birth and email address in the **Register Now form**.

An e-mail containing your temporary password for activation of your account will be sent to your registered e-mail address.

In the Patient Portal Homepage, click the **eHealth Hub** link to access our hospital services.



HOW DO I ACCESS MY TEST RESULTS?

Click the **Test Results** icon to view all your previous test results. Test results are in PDF format.

To view each result individually, click **Show** beside the preferred procedure and it will open to a new tab.



To view multiple test results at the same time, you may follow these steps:

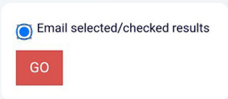
- 1. Select the test results you want to view by ticking the check boxes on the left side of the tests.
- 2. Select “Show selected/checked results in one (PDF) format file” option found at the bottom of the list of test results.
- 3. Click “Go” and a new tab will open to show your compiled results.

If you prefer to have your test results sent to your email, follow these steps:

Select the test results you want to view by ticking the checkboxes on the left side of the tests.



Select “Email selected/checked results to” and click the “Go” button.



REMINDERS:

- 1. Not all test results are available online.
- 2. All COVID-19 RT-PCR test results will be accessible through the eHealth Hub after 24-48 hours.
- 3. Test results are accessible only up to two (2) years from the date of examination.
- 4. Summary of Wellness Center Executive Check-Up is also available online.
- 5. Test results from the Surgical Pathology unit will be available 30 days from the date it was officially tagged in the system.
- 6. Test results for currently admitted patients are not available during confinement.

HOW DO I ORDER AND PAY FOR MEDICAL PROCEDURES AND TESTS?

Click on **Order and Pay application.**



Choose your preferred location and appointment type for the procedure.

Search for the procedures requested by your doctor, click **Order**, choose a schedule, then **Add to Cart**.

CHEST LATERAL	2,006.93	Order
CHEST PA	942.84	Order
CHEST PA AND LATERAL	1,533.57	Order

Select a hospital location where you like to transact

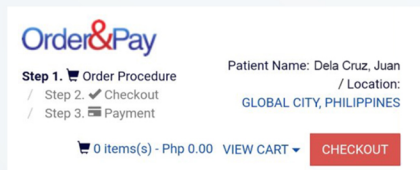
Select what type of appointment you want for your procedure

Appointment Date

Appointment Time

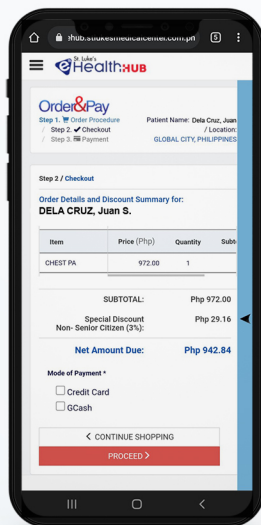
Appointment Type

Once all procedures have been added, please click **Checkout**.



Kindly choose your preferred payment method by ticking on the appropriate box then click **Proceed**.

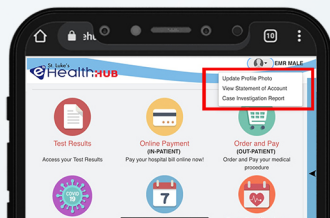
Once the transaction is successful, save a copy of your official receipt as proof of payment. The official receipt will be sent to you via email.



HOW DO I ACCESS MY STATEMENT OF ACCOUNT (SOA)?

A. For all currently admitted patients:

- Click **View Statement of Account** and select your preferred format (Itemized or Summarized). Then click the **Submit** button.
- A new window will open to display the SOA in PDF format.



B. For self-pay/individual patients via OPS (Online Payment System) module:

- Click the **Online Payment icon**.
- Click **View Statement of Account** and select your preferred format (Itemized or Summarized). Then click the **Submit** button.
- A new window will open to display the SOA in PDF format.

REMINDERS:

1. Only currently admitted patients will be able to access this feature of the application.
2. OR can only be retrieved online if the Online Payment Facility is used in paying your bills.

For any inquiries, please contact the **eHealth Patient Portal Support Team**:

CALL: +632 8789-7700 loc. 6099
Monday to Friday (6:00 AM to 7:00 PM)
Saturday (9:00 AM to 5:00 PM)

