



Frequently Asked Question

What is the Mayo Clinic/ Mayo Clinic Care Network?

Mayo Clinic is one of the most reputable healthcare organizations in the U.S. and abroad and ranked #1 in more specialties by the latest U.S. News and World Report. It is the first and largest integrated, nonprofit group practice in the world. Mayo has teams of specialists that are comprised of more than 4,000 physicians and scientists and nearly 60,000 allied health staff.

Will there be changes in St. Luke's Organization or Policies?

No. St. Luke's will remain an independent organization. Nothing will change with St. Luke's in terms of management, organization, plans and programs, etc. The relationship is one of collaboration where St. Luke's doctors can interact through subscribed services that Mayo Clinic offers to member organizations focused on patient care and diagnosis.

What are the services that can benefit the Filipino Patient?

Your St. Luke's doctor's expertise can be augmented by the expertise of a Mayo specialist using the following tools, among others provided by the network:

- o **eConsults** physician to physician to consults on difficult cases
- o **Ask Mayo Expert** vital medical information to assist St. Luke's doctors in "realtime"
- o Live conferences of **Mayo Clinic eTumor Boards** so physicians within the network can view and participate in the discussion of complex cancer cases

St. Luke's Medical Center in the Philippines joins the Mayo Clinic Care Network

TAGUIG CITY, Philippines -- St. Luke's Medical Center in the Philippines is the newest member of the Mayo Clinic Care Network, a network of independent health care providers committed to working together to benefit patients and their families.

This formal agreement gives St. Luke's access to the latest Mayo Clinic knowledge and promotes collaboration among physicians. As a result of these shared resources, more St. Luke's patients can get answers to complex medical questions close to home and at no additional charge.

"You don't really apply to become a part of Mayo Clinic, you're chosen," says Edgardo R. Cortez, M.D., President and CEO, St. Luke's Medical Center. And because we have similar goals, vision and mission, the level of care is also almost similar."

As a member of the Mayo Clinic Care Network, St. Luke's will work with Mayo to share medical knowledge and clinical expertise. Local physicians will have access to information and services, including:

- **eConsults** that enable St. Luke's physicians to connect electronically with Mayo specialists for more input on a patient's care
- **AskMayoExpert**, a database at the point of care that offers the latest Mayo Clinic-vetted information on the evaluation and treatment of medical conditions
- **Health Care Consulting** that enables St. Luke's to learn more about the way Mayo Clinic operates and how its clinical, operational and business models are designed and implemented
- **eTumor Board** conferences that invite St. Luke's physicians to present and discuss complex cancer cases with a multidisciplinary panel of Mayo specialists and other network members

St. Luke's providers also can access Mayo's extensive library of patient education materials and view archived Mayo Clinic grand rounds presentations that feature Mayo physicians and scientists.

"We are pleased to welcome St. Luke's Medical Center to the Mayo Clinic Care

Network," says David Hayes, M.D., medical director of the Mayo Clinic Care Network. "Patient-centered care is the foundation of both organizations. We look forward to working together to find new and innovative ways to enhance that care."

With this collaboration, St. Luke's reaffirms its leadership role in Philippine health care with the ultimate goal of providing the highest level of care for its patients.

COLLABORATING WITH MAYO CLINIC MEANS:



St. Luke's physicians collaborating with their Mayo counterparts at **NO ADDITIONAL COST TO PATIENTS**



Access to Mayo Clinic's **WORLD RENOWNED EXPERTISE**



Two teams focused on **PATIENT-CENTERED HEALTHCARE**



HIGH QUALITY, LOW-COST CARE
world class St. Luke's care made even better.



BEST-PRACTICE MEDICINE enhanced by the latest knowledge from Mayo Clinic



Two **MEDICAL PIONEERS** working together to **INNOVATE AND IMPROVE** healthcare



St. Luke's
Medical Center
We love life.

MAYO
CLINIC

CareNetwork
Member

St. Luke's and Mayo Clinic

Working together. Working for you.



Two respected names in healthcare working together for you.

Now the medical experts of St. Luke's Medical Center are working with Mayo Clinic, the #1 ranked hospital in the U.S. (based on U.S. News & World Report's 2016-2017 Best Hospitals Honor Roll). We are collaborating so that specialists from two continents can share expertise for the benefit of our patients.

St. Luke's Medical Center, now a proud member of the Mayo Clinic Care Network.

For inquiries, please call

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