

St. Luke's Medical Center Setting Benchmarks in Healthcare Excellence

St. Luke's Medical Center-Quezon City was the first hospital in the Philippines to earn accreditation from the prestigious **Joint Commission International (JCI)** in 2003, positioning it as a pioneer in healthcare excellence in the region. Additionally, it became the first Philippine hospital to achieve JCI accreditation as an Academic Medical Center Hospital in 2016, reaffirming its dedication to medical education and research. St. Luke's Medical Center-Global City achieved JCI accreditation in 2012, within just two years of opening, highlighting its commitment to high-quality, patient-centered care.

Both St. Luke's locations are also JCI-accredited for their Clinical Care Program Certification (CCPC) for the Primary Stroke Program, demonstrating their ongoing commitment to outstanding healthcare services and patient outcomes.

We've Got You Covered

We take an interdisciplinary approach in providing the best clinical outcomes through advanced medical services we are known internationally for:

- Diagnostic Services
- Oncology
- Medical and Surgical Services
- Orthopedic
- Cardiology
- General Surgery
- Reproductive Medicine
- and Infertility
- Minimally Invasive and Robotic Surgery
- Aesthetic Surgery
- TELY MAG

- Bariatric and Metabolic Surgery
- Ophthalmology
- Dental Services
- OB-Gynecology
- Latest Cancer
 Treatment Options
- Cosmetic Surgery
- Organ Transplants
- Rehabilitation and Geriatric
- Pediatric Care
- Digestive and Liver Treatments Second Opinion Consult

Your health, our priority.

Embark on your healthcare journey
with confidence by planning
and booking your visit at
St. Luke's Medical Center, Philippines

International Patients' Lounge (Quezon City)

1st Floor, Main Hospital Building, (beside Billing Department)

International Patients' Lounge (Global City)

Ground Floor, Main Hospital Building, (beside Admissions Department)

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- St. Luke's Medical Center



2 World-Class Hospitals in the Philippines

CHOOSE ST. LUKE'S MEDICAL CENTER

for a better healthcare experience





Embark on a Healing Journey in One of the World's Finest Destinations

With 7,640 stunning islands, the Philippines is a popular destination for leisure and medical travel. Positioned as a medical hub across three regions, it offers affordable healthcare, combining modern technology with cultural richness. The Philippines stands out for its value-for-money proposition, offering medical treatment rates lower than those of the United States of America, Malaysia, Thailand, Singapore, and South Korea.

Renowned for the warmth and cultural sensitivity of Filipino health professionals, the country provides expert medical care that prioritizes patients' holistic well-being. Internationally accredited hospitals, state-of-the-art facilities, and a high level of English proficiency ensure a seamless experience for medical tourists, focusing on communication, quality of care, and patient safety.

The healing experience in the Philippines extends beyond medical treatment, emphasizing the importance of spiritual and emotional well-being. Patients can rejuvenate amidst warm hospitality, enjoying beach retreats, island-hopping, cultural encounters, and wellness zones.

Your journey to better health starts here.

St. Luke's Medical Center is your gateway to world-class healthcare in the heart of the Philippines. At St. Luke's, we understand the unique needs of international patients, and our dedicated team at the International Patients' Lounge (IPL) is committed to providing seamless, personalized, and compassionate care throughout your medical journey.



COMFORT & CONVENIENCE

At St. Luke's, the premier medical institution in a top tropical destination, a range of suites, rooms, and eco-friendly amenities are tailored to international patients, featuring locally sourced comforts for a distinctive Filipino experience during recovery. Our International Patients' Lounge is meticulously crafted to offer convenience and solace, providing pre-arrival support, WiFi, and complimentary snacks while fostering a healing ambiance. Dedicated teams oversee every aspect of international patients' stay, from appointment scheduling and travel coordination to continuity care and document retrieval, ensuring seamless care from pre-departure through treatment to post-care, epitomizing our commitment to comfort and convenience.



EASE OF COMMUNICATION

Communication between patients and health providers is the cornerstone of healthcare delivery. As the Philippines stands as the world's third-largest English-speaking nation, seamless communication is readily accessible across the archipelago. From the moment a medical tourist sets foot in the country until their departure, there are no language barriers to articulating health requirements and discussing important information.

Here's what you can expect from our comprehensive services:

Pre-Arrival Arrangement

- Provides access to a wide array of doctors with specialization that will meet patient's medical needs
- Provides a personalized treatment plan with estimated cost by our InHouse Medical Coordinator that is tailored to the patient's requirements
- Coordinates with the respective Philippine Government agencies to request for the entry documents, if and when needed
- Provides guidance on the visa processing and documentation requirements in their originating country
- Arranges transportation to and from the airport and ambulance conduction if necessary
- Assists in arranging hotel accommodation
- Synchronizes appointment setting and consultations
- Provides a detailed medical itinerary prior to arrival of patient
- ✓ Liaises with the International Insurance or medical referral office with regards to coverage
- ☑ and Guarantee of Payment requests

On-site Assistance

- Seamless coordination for your arrival
- Personalized accompaniment from the designated Philippine airport to St. Luke's Medical Center
- ✓ Detailed guidance on necessary laboratory and diagnostic procedures
- Expedited assistance with admission procedures
- Regular updates on medical progress and billing, tailored for International Insurance/Guarantor convenience
- ✓ Continuous monitoring of your status, with immediate assistance whenever required
- Smooth in-room discharge assistance facilitated by our dedicated team
- ☑ A dedicated International InPatient Coordinator assigned as your primary point of contact

Pre-Departure Arrangement

- Assistance with the retrieval of essential medical documents and test results
- After-care support, including assistance with post-operative medical itineraries
- ✓ Help with acquiring fit-to-fly documents if required
- Transportation arrangements, including ambulance services if necessary



These services are designed to ensure your comfort, convenience, and peace of mind throughout your medical journey with us.



LEGACY OF INNOVATION

Specialized Medical Treatments and Procedures

Equipped with state-of-the-art technology and led by a team of seasoned experts, St. Luke's medical professionals are renowned for their exceptional skills and extensive experience across diverse specialties. Among the procedures and technologies available are:

- Da Vinci Robotics Surgery System (Xi) for Gynecologic and Prostatic Surgery
- Image-Guided Surgery (IGS) for Brain, Spine, ENT and Orthopedic
- 3-Tesla MRI
- PSMA and Dotatate Therapy (Lu-177 and Gallium-68)
- Halcyon LINAC Machine
- 1152-slice CT Scan and DUal-source CT Scan
- Position Emission Tomography (PET) and Cyclotron
- Outpatient Cancer Center for Adult and Pediatric
- HIPEC
- · Intrathecal Chemotherapy via Ommaya Reservoir
- Computerized Linear Accelerator
- Total Body Irradiation (TBI)
- SRT- Head and Body
- HDR Brachytherapy
- Big Bone CT Simulator
- Radiotherapy Planning (4DCT and PET-CT)
- Same Day Discharge Coronary Care Program
- Flat-panel CathLab
- Cryoablation
- Stent-assisted Coiling
- Implantable Loop Recorder
- Leadless Pacemaker
- Renal Denervation
- Intravascular Ultrasound (IVUS) with Virtual Histology
- RFA of Liver
- Enteroscopy
- Flapless LASIK (SMILE)
- MOHS Micrographic Surgery